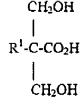
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and said at least one polyurethane polymer is a chain extended product formed using:

- a prepolymer component comprising an isocyanate-terminated polyurethane prepolymer, said component being formed from reactants which comprise:
  - at least one organic polyisocyanate,
  - (ii) alleast one isocyanate-reactive compound providing said poly(ethylene oxide groups in the resulting polyurethane polymer, and
  - at least one isocyanate-reactive compound providing said acid-(iii) functional groups in the resulting polyurethane polymer, and
- an active hydrogen component comprising at least one active hydrogen chain-**(B)** extending compound.

(Amended) Process according to claim 30 wherein the isocyanate-reactive compound providing acid functional groups in step I is a dihydroxyalkanoic acid of formula



where R1 is hydrogen or alkyl.

<del>4</del>5.

(Twice Amended) Polyurethane polymer which has:

2 to \$5 weight %, based on the weight of polyurethane polymer, of poly(ethylene oxide) groups which have a chain length(s) corresponding to a number average molecular weight within the range of from 300 to 3000 Daltons;

15 to 150 milliequivalents, per 100g of polyurethane polymer, of acid-functional groups; and wherein

at least 50 weight% of the acid-functional groups are neutralised, such neutralisation being with a base(s) at least part of which is a non-volatile base(s); and said polyurethane polymer being a chain extended product formed using:

a prepolymer component comprising an isocyanate-terminated polyurethane prepolymer, said component being formed from reactants which comprise:

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(i) at least one organic polyisocyanate;

at least one isocyanate-reactive compound providing said poly(ethylene oxide) groups in the resulting polyurethane polymer; and

(iii) alleast one isocyanate-reactive compound providing said acid-functional groups in the resulting polyurethane polymer, and

(B) an active hydrogen component comprising an active hydrogen chain-extending compound(s);

and, wherein said polyurethane polymer is capable of forming a water-soluble film which is soluble in water at temperatures between 5° and 35° C.

See the attached Appendix for the changes made to effect the above claim(s).